

# Chad R. Hinds, PMP

[hinds.chad@gmail.com](mailto:hinds.chad@gmail.com)

Phone: 972-517-6623

## EDUCATION / CERTIFICATIONS:

- ❖ Project Management Professional (PMP) Certification – Nov/02, Renewed – Jan/06
- ❖ M.B.A. with concentration in OPERATIONS MANAGEMENT – University of Texas at Dallas – Aug/03 – GPA 3.9/4.0 – Awarded membership into Beta Gamma Sigma scholastic group
- ❖ M.S. MANAGEMENT INFORMATION SYSTEMS – University of Texas at Dallas – Dec/01 – GPA 4.0/4.0
- ❖ B.S. CHEMICAL ENGINEERING – University of Illinois – Champaign, IL – Dec/93 – GPA 4.0/5.0 – Awarded membership into Alpha Lambda Delta scholastic group
- ❖ Formal training in project leadership, people management, communication skills, self awareness, and networking & telecom principals for project managers
- ❖ Proficient in Microsoft Project, Excel, Word, and Power Point

## EXPERIENCE:

2/00 – Present – Alcatel-Lucent, Inc – Plano, TX

**Project Manager, IT** (9/04 – Present) - Manage IT projects with budgets ranging from \$100K to \$500K with 10-30 person teams and 6-13 month durations, working on both Oracle and SAP systems, some with overseas outsourced development resources. Use standard PMI methodologies and best practices while managing these projects through planning, executing, controlling, and closing phases of their project lifecycles.

- Received High Five Award for outstanding performance as the PM on Blueprinting project
- Achieved a 100% score on scope, quality, schedule, and budget for Lab Build Out project
- Customer feedback on EDI project: most structured & planned they had ever seen
- Successfully halted scope creep on Imaging project through amiable conversation with customer
- Developed new action register on Excel that auto shaded rows as actions are completed
- Designed a new customer feedback form to be more user friendly

**Senior Pricing & Proposals Analyst** (2/00 – 8/04) – Developed service quotations for various business units. Involved facilitating discussions and coordinating meetings between multiple subject matter experts and compiling information from various sources to develop final project scopes and baseline budgets. Estimated labor hours and other project costs and set prices to meet bottom-line profit margins based on risk levels of jobs.

- Director's Achievement Award for transitioning quoting department to outsource vendor model
- Received (3) High Five Awards for consistent professionalism and timely service
- Developed procedure and spreadsheets to maintain quote metrics for management market analysis

8/95 – 2/00 – ECOLAB – Garland, TX

**Plant Engineer / Maintenance & Project Manager** (1/98 – 2/00) – Managed all plant capital projects with budgets ranging from \$5K to \$65K with 4-17 person teams and 3-7 month durations. Interfaced with over 300 different vendors, contractors, and government agencies to find products and services to solve local manufacturing problems. Responsible for 9 maintenance technicians and the repair and upkeep of all production, distribution, and office equipment in a 250,000-sq.ft. facility with 130 employees.

8/95 – 2/00 – ECOLAB – Garland, TX (continued)

**Plant Engineer / Maintenance & Project Manager** (1/98 – 2/00, continued)

- Devised a plan to repair tank vs. replacing it which saved company \$100,000
- Proposed idea to save company \$15,000 by using one combination air scrubber vs. two
- Interfaced with contractor to develop electrical drawings for plant to help in troubleshooting
- Started preventative maintenance schedule to increase uptime on forklift repairs project

**Production/QC Supervisor** (8/95 – 12/97) – Acted as **project manager** & engineer / production supervisor over Solids department which had a total of 18 people. Responsible for department capital projects, quality and efficiency improvements, managing manpower, quality control, and computer programming.

- Successfully met scope, schedule, quality, and budget for Wrap Around Case Packer project
- Developed better feed system for cooling chiller which doubled capacity

1/94 – 8/95 – VAN DEN BERGH FOODS COMPANY (a subsidiary of Unilever) – Lisle, IL

**Manufacturing Associate Trainee (Project Manager/Production Supervisor)** – Worked in four different locations throughout the Midwest, as a project manager / engineer & production supervisor at various food processing plants.

- Identified unused equipment saving company \$24,000 on the Metal Detectors project
- Lowered city fines on process effluent in the Biochemical Oxygen Demand Reducing project
- Identified better sealant to fix edible oils leaking trough problem on the Flake Roll project
- Worked with contractors to meet start up schedule on the Automatic Palletizer project

**REFERENCES:**

Available upon request.